

Custom Speech USA™ Case Studies Speech Recognition for Law Firm After Transcriptionist Retired

Background

Lawyer wanted speech recognition solution to replace transcriptionist.

Case Study

Vendor/Client

AVS Technologies for law firm in Hagerstown, MD

Overview

The law firm is a five attorney law group. One lawyer began a pilot because his longtime manual transcriptionist retired. He was looking for an effective, easy-to-use, speech recognition solution. Since they are to have a comprehensive client/server network as well as skilled secretaries to do the editing, the Custom Speech USA™ solution was the preferred alternative to dictating using just Dragon NaturallySpeaking.

Components

- Dragon NaturallySpeaking v. 6.0
- IBM ViaVoice v. 9.0 (run time)
- Command!™ Standard
- Command!™ Workstation
- SpeechMax—Advanced
- SpeechServers™ for Dragon, IBM
- acWAVE—Server Edition
- File Monitor Server

Installation

Command!™ standard was installed on the computer running SpeechMax™. Command!™ workstation and acWAVE™ were installed on the computer running the SpeechServers™. Both speech recognition engines were installed on the same computer. The Olympus DS 3000 download device was installed on the transcriptionist's computer for download of the recorded audio. The File Monitor Server periodically transferred the files to the servers for automated transcription. System configuration of the Command!™ workflow manager was performed by the vendor on site.

Benefits

- Rapid installation and use by customer
- File management, document retrieval, and time tracking
- Easy integration with preexisting software
- Rapid correction of text with SpeechMax™ “dual-engine” text processor

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We teach computers how to listen®

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