

Custom Speech USA™ Case Studies acWAVE™ for Community Police Department

Background

Local police department needed conversion software for Olympus .dss audio files.

Case Study

Vendor/Client

Custom Speech USA/Avon Lake Police Department, Avon Lake, OH

Overview

The City of Avon Lake is 18 miles west of Cleveland and has a population of 18,239. Chief industries of the city include Reliant Energy, Noveon, Ford, PolyOne and an industrial park-Pin Oak Parkway. The police chief supervises 28 full time and 5 part-time police officers. There are 4 dispatchers and 2 support staff and a 4 member detective bureau. The department was currently using Olympus DS-150 records (and planning up upgrading to newer Olympus recorders) and utilized the Olympus .dss software. However, when an officer or staff had to copy these files to .mp3, the person had to play the .dss while an .mp3 recorder recorded the audio in real time. This took as long as the recorded interview. The department needed a program that would automatically convert the .dss file to .mp3. The department planned to use the program for converting the Olympus files to .mp3, and saving them to CD-ROM for playback for grand jury and court.

Components

- acWAVE—Standalone Edition

Installation

acWAVE—Standalone Edition was purchased. Using this software it was possible to select the .dss file and convert it to an .mp3. Specifications stated that department could use the Olympus conversion software that came with the handheld recorder to complete the conversion. No additional software to the .dss player and the acWAVE software were required.

Benefits

- Easy-to-use, manual conversion of audio files
- Uses off-the-shelf Olympus .dss software
- May be used with proprietary formats from other companies such as Sony (.msv)
- Upgradeable to automated version for batch conversion—acWAVE Server Edition

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